Mass Spectrometry Data Scientist, USA - Boston

Reference: BOS-EXP-SAM

Date: 03/22/2017

The Position

We are looking for a Mass Spectrometry Data Scientist to join our growing team of Scientific Account Managers, supporting the expansion of our highly innovative software product Genedata Expressionist®, a comprehensive, enterprise-level software solution for mass spectrometry data processing, analysis, and management. The software addresses critical needs of research and development organizations seeking scalability and flexibility for a variety of applications, in particular in the field of biotherapeutics characterization.

As part of our professional services team, you will act at the interface of science and business as a Mass Spectrometry Data Scientist, working closely with external customers as well as internal sales and development teams. We are looking for someone who is curious and inquisitive, with an ability to understand and present complex issues in a simple and rational way.

This interdisciplinary, multi-faceted position offers an exciting opportunity to support, shape, and promote a successful, cutting-edge software solution. The position offers a high level of interactivity and responsibility in a growing company, and the opportunity to work as part of a strong international team.

This full-time position is based at our office in Boston, MA. It requires about 20% travel within North America, and occasional travel to Europe.

Key Responsibilities

- Support our users as a domain expert in mass spectrometry data analysis
- Respond to customer inquiries and troubleshooting requests
- Plan and deliver training at customer sites
- Support our sales teams with product expertise, scientific presentations, and software demonstrations
- Identify customer needs, and map them to the capabilities of the software
- Manage software installations and upgrades for customers
- Define appropriate service projects with customers to fulfill unmet needs
- Manage, execute, and deliver service projects for our customers
- Compile customer feedback and identify new analytical methods and solutions to address customers' challenges

Your Profile

Essential Skills and Experience:

- Ph.D. in analytical sciences, bioinformatics, or related fields
- 3+ years of relevant experience in mass spectrometry data analysis
- Background in protein analysis and biotherapeutics characterization are highly desirable
- Understanding of statistics and familiarity with UNIX systems are a plus
- Good presentation abilities and excellent verbal and written communication skills in English
- Ability to collaborate in a cross-functional environment
- Strong initiative and dedication to quality of work
- Legal authorization to work in the United States on a full-time basis for any employer is required.

The Company

Genedata is an exceptional company. With nearly two decades of success in research informatics using closely-knit teams of scientists, developers and business experts, Genedata has achieved steady and continuous growth since inception. As a private and company, we focus on building our organization for the long-term and empower each employee to be a contributing voice in the company operations and evolution. Our collective expertise in research informatics, combined with our open and scalable computational solutions, makes us the leading software provider for R&D in the pharma, biotech, and agricultural research industries. We are headquartered in Basel, Switzerland and have offices in Munich, Boston, San Francisco, and Tokyo.

Are you interested?

If you are interested in this position, please email your resume or your CV and your motivation letter to: recruitment-us@genedata.com along with the reference number BOS-EXP-SAM.

Genedata is an Equal Opportunity Employer.

Genedata only accepts CVs and resumes directly from candidates. Personnel recruitment agencies need not respond.