

# Analytical Chemistry Support Manager

## Boston Area

A hugely innovative and rapidly expanding scientific device manufacturer is seeking a talented and motivated Scientific/Engineering Manager to direct the support of customers throughout the US.

### Your responsibilities:

- Direct management of the support team based out of Boston, MA. The support team provides instrument installation, troubleshooting/maintenance & user training
- Act as main point of contact for OEM manufacturers support department where instruments are used in conjunction with your own
- Develop and implement user resources for instrument hardware and software troubleshooting
- Provide relief for the customer support team in the field (10-20% travel)

### Your background:

- You must have a Scientific/Engineering degree and at least 2 years' hands on experience with LC-MS or related technologies in an engineering capacity (on-site support, field service engineer, etc)
- Previous management/supervisory experience is essential
- To be successful you need to have outstanding communication skills and a desire to 'go the extra mile' for your customer!

### Your reward:

- Highly competitive salary + healthcare and other benefits
- A fantastic working environment in one of the most exciting cities in the world for scientific research
- Potential for excellent career development and working with some incredibly interesting technologies!

## APPLY NOW!

If this role is of interest to you, and your background is suitable, please email your resume in WORD format to [eberner@VRS-US.com](mailto:eberner@VRS-US.com)

For further details or related opportunities contact VRS Recruitment:

[info@VRS-US.com](mailto:info@VRS-US.com)

[www.VRS-US.com](http://www.VRS-US.com)

Due to the volume of responses, only qualified candidates will be contacted.

Feel free to forward this message to other qualified colleagues looking for similar opportunities.

Thank you, & Be Well!

-Evan Bernier, Ph.D. (U.S. Business Development Manager)

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Keywords: Biopharma, Biotherapeutics, Protein, Peptide, Small Molecule, LC/MS/MS, LCMS, Mass Spectrometry, Mass Spec, MS, ESI, Chromatography, Liquid Chromatography, LC, HPLC, UHPLC, CE, Capillary Electrophoresis, Customer, Client, Service, Instrument, Instrumentation, Capital Equipment, Chemistry, Separations, ToF, Time of Flight, Ion Trap, Orbitrap, Biopharmaceutical, Antibody Drug Conjugates, ADC, Monoclonal Antibodies, mAb, Boston, Massachusetts, New England, medical device, Field Service Engineer, Manager